

## **License Conditions**

### **kalmstrom.com Standard Subscription**

#### **1 KALMSTROM.COM BUSINESS SOLUTIONS**

kalmstrom.com Business Solutions ([www.kalmstrom.com](http://www.kalmstrom.com)) is the brand for software from the Swedish family run business Kalmstrom Enterprises AB. Program developer Peter Kalmstrom and his team of SharePoint and Office specialists, have developed a series of applications built on Microsoft products. These applications are sold through the kalmstrom.com website, and customers are found all over the world, among all kinds of companies.

#### **2 THE KALMSTROM.COM SUBSCRIPTIONS**

kalmstrom.com Business Solutions uses a subscription system as payment for the kalmstrom.com products. The subscription model gives maximum security to the users of the kalmstrom.com products, since support and free upgrades are always included. The first goal for the kalmstrom.com team is to keep current subscribers happy. To sell more products to new customers is secondary.

The kalmstrom.com products work in a complex environment. Making the most of it requires expert knowledge of SharePoint and other technologies. Although most of our customers know a lot of this, it is convenient to have someone to ask if problems should occur. If you describe your situation to us, we can also point out possibilities that you might not have considered.

As the kalmstrom.com products are built on Microsoft's, we often have to adapt our products to improvements in the Microsoft products. Upgrading our products is always easy, so that our customers will have no problems upgrading their installations and can always use the latest and best version.

When you buy software – any software – you become dependent on that application and its developer. Becoming a kalmstrom.com Subscriber is an insurance against the problems switching to another application will cause. You will also help to make further developments possible.

#### **3 STANDARD SUBSCRIPTION CONDITIONS**

With a Standard Subscription, the kalmstrom.com products are licensed on the following conditions:

##### **3.1 FREE USE OF ONE PRODUCT**

Standard Subscribers have the right to use one kalmstrom.com Solution freely within the organization. There is no limit to the number of users or installations, as long as they are within the Standard Subscriber organization.

## 3.2 SUPPORT

Support and upgrades are included for the product licensed to the Standard Subscriber.

### 3.2.1 THE KALMSTROM.COM SUPPORT SERVICES

The kalmstrom.com Support Services give the following assistance:

- Your e-mails answered within 24 hours.
- Remote connection services. Sometimes solving the problem on your computer is the best.
- Influence on future versions and features. We will listen to our paying customers first.
- Free upgrades.

The services are restricted to errors and problems with the kalmstrom.com products. They do not cover problems with the Microsoft products we build on, since those are beyond our control.

## 3.3 SUBSCRIBER RESPONSIBILITY

kalmstrom.com Business Solutions requests a name and an e-mail address for at least one contact person responsible for kalmstrom.com Solution within the Standard Subscriber organization, for support and information.

The responsible person(s) must make an effort to learn the product, with the help of the documentation provided by kalmstrom.com Business Solutions, and to assist the kalmstrom.com support team in the trouble shooting by answering questions if problems should occur.

## 3.4 CANCELLATION

The subscription can be cancelled at any time by the Standard Subscriber organization, but no fees will be refunded. At a cancellation, the kalmstrom.com product licensed to the Standard Subscriber will stop functioning.

Borgholm, Sweden, June 2025

Peter Kalmström  
CEO  
Kalmstrom Enterprises AB