

License Conditions

kalmstrom.com Premium Subscription

1 KALMSTROM.COM BUSINESS SOLUTIONS

kalmstrom.com Business Solutions (www.kalmstrom.com) is the brand for software from the Swedish family run business Kalmstrom Enterprises AB. Program developer Peter Kalmstrom and his team of SharePoint specialists have developed a series of applications built on Microsoft products. These applications are sold through the kalmstrom.com website, and customers are found all over the world, among all kinds of companies.

2 THE KALMSTROM.COM SUBSCRIPTIONS

kalmstrom.com Business Solutions uses a subscription system as payment for the kalmstrom.com products. The subscription model gives maximum security to the users of the kalmstrom.com products, since support and free upgrades are always included. The first goal for the kalmstrom.com team is to keep current Subscribers happy. To sell more products to new customers is secondary.

The kalmstrom.com products work in a complex environment. Making the most of it requires expert knowledge of SharePoint and other technologies. Although most of our customers know a lot of this, it is convenient to have someone to ask should problems occur. If you describe your situation to us, we can also point out possibilities that you might not have considered.

As the kalmstrom.com products are built on Microsoft's, we often have to adapt our products to improvements in the Microsoft products. Upgrading our products is always easy, so that our customers will have no problems upgrading their installations and can always use the latest and best version.

When you buy software – any software – you become dependent on that application and its developer. Becoming a kalmstrom.com Subscriber is an insurance against the problems switching to another application will cause. You will also help to make further developments possible.

3 PREMIUM SUBSCRIPTION CONDITIONS

A Premium subscription gives several benefits that are not included in lower subscription levels, and for organizations with closed networks the Premium subscription is the only option. The lower subscription levels require a connection to the kalmstrom.com server for registration control and Excel reports, but with the special Premium copy we can avoid that.

3.1 FREE USE

Premium subscribers have the right to use the kalmstrom.com Solution(s) freely within the organization. There is no limit to the number of users or installations, as long as they are within the Premium subscriber organization.

3.2 MULTIPLE PRODUCTS

The Premium plan gives access to more than one kalmstrom.com solution, but only subscription on the Gold level will give free access to all products. Premium subscribers on Silver level have free access to the Silver solutions.

3.3 SUPPORT

Support and upgrades are included for all products licensed to Premium subscribers.

3.3.1 THE KALMSTROM.COM SUPPORT SERVICES

The kalmstrom.com Support Services give the following assistance:

- Your e-mails answered within 24 hours.
- Remote connection services. Sometimes solving the problem on your computer is the best.
- Scheduled phone, Teams or Zoom conferences on request
- Influence on future versions and features. We will listen to our paying customers first.
- Free upgrades.

The services are restricted to errors and problems with the kalmstrom.com products. They do not cover problems with the Microsoft products we build on, since those are beyond our control.

3.4 VIP TREATMENT

Premium subscribers will get VIP treatment in all contacts. We consider requests from all subscribers, but we listen extra carefully to Premium subscribers, and a Premium subscriber with a problem will always be assisted with highest priority. Premium subscribers are always entitled to direct contact with the kalmstrom.com CEO and Systems Designer, Peter Kalmström, if so requested.

3.5 NO REGISTRATION

Premium subscribers are entitled to have special Premium copies of the kalmstrom.com products. These copies do not require registration. They are downloaded from a secure Dropbox folder or from any other requested site where the kalmstrom.com team can upload the Premium setup.

3.6 INSTALLATION ASSISTANCE

Premium subscribers get free installation and upgrade assistance. Expert assistance saves time and errors are avoided or immediately taken care of. A custom PowerShell script is created and run according to the Premium subscriber's installation or upgrade requirements.

3.7 SOURCE CODE

Premium subscribers may buy the source code any used kalmstrom.com product, at a one-time payment of EUR 5000 / USD 6500 per product. The source code will be updated each time the product is updated, as long as the organization is a Premium subscriber.

3.8 SUBSCRIBER RESPONSIBILITY

kalmstrom.com Business Solutions requests a name and an e-mail address for at least one contact person responsible for kalmstrom.com Solutions within the Premium Subscriber organization, for support and information.

The responsible person(s) must make an effort to learn the product(s), with the help of the documentation provided by kalmstrom.com Business Solutions, and to assist the kalmstrom.com support team in the trouble shooting by answering questions if problems should occur.

3.9 CANCELLATION

The subscription can be cancelled at any time by the Premium subscriber organization, but no fees will be refunded. After cancellation, the organization has no right to continue using the licensed kalmstrom.com product(s).

Borgholm, Sweden, 14 July 2025

Peter Kalmström

CEO

Kalmstrom Enterprises AB